

## Priority and Resources Workshop - 24 November 2025

### Feedback On Council Business Plan 2026/27 Actions

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## Community and People

### **C1: Ensure our town centres are safe and welcoming for all**

- C1.1 – Deliver Operation Town Centres (request to widen title to include second shopping areas and change title so there is no specific reference to any specific political manifesto)
- New Action – Overall appearance of town centres to make them more welcoming (more flower beds, replace old or aging tubs and street furniture)

### **C2: Keep children safe in their communities and provide safe environments for our young people to thrive in**

- C2.1 – Fully embed the Family Hub model across Torbay
- C2.2 – Achieve ~~UNICEF UK~~ Child Friendly community status
- C2.3 – Undertake a review of Torbay's play parks (Needs a wider scope to include parks not just equipment, green spaces, sport and pitches or include as a separate action)

### **C3: Ensure early intervention is effective and targeted**

- C3.1 – Promote healthy behaviours and environments
- New Action – Health focused to improve outcomes where we are under performing in relation to: substance abuse, self-harm, children with weight issues and domestic abuse.

### **C4: Provide the best care and support available so that residents are empowered to achieve what matters most to them**

- ~~C4.1 – Agree and programme the Memorandum of Understanding for Adult Social Care with Torbay and South Devon NHS Foundation Trust and associated financial transformation~~ (remove as completed new action below)
- C4.2 – Deliver the Carers Strategy (stay also needs to include reference to unpaid carers)

- New Action – Action to focus on the cohort of children transitioning from Children’s Services into adulthood who may not be eligible for statutory adult social care services.

#### **C5: Provide clear signposting for those needing our help**

- C5.1 – Improve how we signpost to information, advice and guidance (stay but needs widening to include Childrens and Adult Social Care websites)
- New Action – Using data on how customers are and wanting to access our information and services to inform needed improvements
- New Action – An audit of disability accessibility across the bay to include town centres and venues to include beaches etc.
- New Action – Easier procurement offer, making it easier for small, local businesses to provide services and goods to the Council

#### **C6: Support and encourage community action**

- C6.1 – Consider how community action can encouraged, supported and rewarded (Needs to be much wider so the focus isn’t just on children)
- ~~C6.2 – Develop a plan to support Torbay’s community centres~~ (remove and incorporate into C6.1 as milestones)

#### **C7: Improve wellbeing and reduce social isolation**

- C7.1 – Help people to live well and independently
- ~~C7.2 – Support young people who experience SEND to live independently~~ (remove and incorporate into C7.1 as milestones)
- C7.3 – Deliver priorities in the Torbay Suicide Prevention Action Plan
- ~~C7.4 – Deliver priorities within the domestic Abuse and Sexual Violence Strategy~~ (remove and incorporate into C7.1 as milestones)
- New Action – An action that encapsulates voluntary groups: understanding the services they provide to Torbay residents, the funds/support they receive from the Council. Picking up community builders, Torbay Communities and Community Partnerships.

- New Action – To provide better support to ensure Councillors use their allocated ward fund to support their local communities.

## Pride In Place

### **P1: Improve the delivery, affordability and quality of housing (including housing standards) for residents in Torbay**

- P1.1 – Deliver the Council's Housing Strategy (Show affordable housing projects that are being planned, being built and have been delivered that meet the delivery of 120 new affordable homes by 2028)
- New Action – Improve performance of housing providers – How can we work with them?
- P1.2 – Deliver positive outcomes for Torbay from the Devon and Torbay Combined County Authority
- New Action – Deeper devolution through moving to a Mayoral Combined Authority
- New Action – Ensuring our officer and politicians are truly involved in steering the CCA
- P1.3 – Provide support for those who are homeless
- New Action - Review and consider remodelling our homeless provision following good practice (Example given was Freedom Project in Barnstaple)
- New Action - Evaluate the new SWEP model to impact (Spring 2026)

### **P2: Draw investment into our towns and breathe life into our town centres, partnering with the private sector to deliver major projects**

- P2.1 – Deliver town centre regeneration schemes including associated affordable housing
- P.2.2 – Deliver as part of the Levelling Up Partnership

### **P3: Maximise heritage and cultural opportunities for the enjoyment and benefit of residents and visitors**

- P3.1 – Enhance Torbay's cultural heritage
- P3.2 – Develop and deliver an updated Culture Strategy
- P3.3 – Consider whether a showground can be established in Torbay

- New action – Monitor Heritage Places fund and the number of good bids received

#### **P4: Protect and enhance our lived, built and natural environments, including our green spaces**

- P4.1 – Deliver Operation Brighter Bay
- P4.2 – Deliver the Paignton Sea Defence scheme
- P4.3 – Deliver the Carbon Neutral Council Action Plan and support the delivery of the Torbay Carbon Neutral Plan
- P4.4 – Improve road safety, especially around schools and address speeding traffic spots
- New action - Get around all roads in the Bay twice to manage highway weeds
- New action – Show impact across the whole of the Bay with line marking - not focussing on one area at a time
- New action – Overall prioritising maintenance of assets – delivering and develop a plan - i.e large car parks

#### **P5: Ensure the effective operation of SWISCo to have resources to reinvest in Torbay**

#### **P6: Improve the delivery of our planning service**

- P6.1 – Make improvements to the Planning Service (stay)

#### **P7: Deliver priority capital projects within the Council's Capital Programme**

## **Economic Growth**

#### **E1: Encourage aspiration, providing opportunities for everyone to raise their skill level, particularly in high value careers**

- E1.1 – Improve the skills and qualifications of our residents, including children and young people
- New Action – Address school exclusions
- New Action – Develop a training offer for students and young people who are likely to remain in Torbay (includes engaging with our young people to inspire them and creating a workforce for the future)

- New Action – Identify alternative methods of improving GCSE results (e.g. Rise Programme, Gifted and Talented Programme)

## **E2: Drive training opportunities across all sectors to empower people to improve their skills**

- E2.1 – Develop a series of training programmes
- Action and/or milestones need more specificity. Also needs to link across economy and children's services.

## **E3: Improve transport links to and within Torbay**

- E3.1 – Improve transport connectivity and sustainability to, from and within Torbay
- New Action – Maintain (or not decrease) journey times within Torbay
- New Action – Maintain (or not decrease) journey times to Exeter
- New Action – Ensure there are suitable travel connections between learning, employment, housing and healthcare.

## **E4: Develop a year-round economy**

- E4.1 – Develop the local economy so it is growth focused, sustainable and thriving
- New Action – Develop opportunities for our role in the Regional Supply Chain
- New Action – Improve Community Wealth Building

## **E5: Increase the amount of full-time employment opportunities within Torbay**

- E5.1 – Create more full-time job opportunities in Torbay
- New Action – Create more better paid, quality jobs in Torbay

## **E6: Focus on inclusive growth, with opportunities which benefit everyone**

- New Action – Enable sector leadership/business leadership
- New Action – Identify more employment land

## **Top priority action Members would like to see delivered:**

- Secure adequate employment land
- Less young people out of employment – widen scope of apprenticeships
- Youth and family hubs – working in localities
- Community wealth building
- Play parks